



**METROPOLITAN  
POLICE**

**Working together for a safer London**

Mr [REDACTED]

Bexley Borough  
Bexleyheath Police Station  
2 Arnsberg Way  
DA7 4QS

**Tel:** 0208 284 9163  
**Email:** Bexley@met.police.uk

**Our ref:** PC/3284/12

**Date:** 31 March 2014

**The outcome of your complaint against the police, made on 12/2/12**

Dear Mr. [REDACTED]

On 12/02/2012 you complained about the actions of Forensic Practitioner Karen Robinson. Your complaint related to the way they parked their vehicle on 12/02/2012, when she parked her van on the pavement in Northumberland Heath.

I have considered the detail of your complaint and investigated the actions of those involved in the above incident. My findings are detailed in the attached report, which explains I have not been able to identify a breach of the professional standards against Forensic Practitioner Karen Robinson.

These findings are based on the facts that were available to me during my investigation, and rely on there being sufficient evidence to show the alleged behaviour/conduct was more likely to have occurred than not.

During my investigation I also considered whether you received an appropriate level of service from the Metropolitan Police. This means how you were dealt with overall and not just by any one individual. After reviewing the circumstances of your complaint I am satisfied that there has not been a failure in the way we dealt with you.

I know this outcome may not be as you expected, but I have considered all the facts and there is not sufficient evidence available to show otherwise. I would like to point out though that, as a result of your complaint, the Scene Examiner has been spoken to regarding the parking of her van and all Scene Examiners on the Borough have been reminded to park in a manner that causes the least inconvenience to the Public. Whatever the outcome I am grateful to you for raising this issue and giving me the opportunity to review the actions of those concerned. It is always useful to receive feedback on how our officers and staff perform; as it allows us to learn and develop, as an organisation, and to identify ways we can improve our service in the future.

Yours sincerely

**Steve Sandy**  
**Borough Forensic Manager**  
**SCO4**

# Report

## Complaint background

*A Scene Examiners van parked partially on the pavement in Northumberland Heath.*

## Complaint Allegations

In summary your points of complaint are:

- Blocking the pedestrian a footpath causing inconvenience to members of the public.
- I have identified the following officers/staff as being subject of your complaint:
- *Forensic Practitioner Karen Robinson.*

There no independent witnesses.

## Details of complaint investigation

To help me reach my conclusions I considered the following:

- *original letter of complaint*
- *officers' notes*
- *Crime report - CRIS*

I have obtained accounts from:

*(i) Forensic Practitioner Karen Robinson.*

## Investigation findings:

### Complaint 1. -

- Blocking the pedestrian a footpath causing inconvenience to members of the public.

I have considered the detail of your complaint and investigated the actions of those involved in the above incident. My findings are detailed in the attached report, which explains I have not been able to identify a breach of the professional standards against Forensic Practitioner Karen Robinson.

## Conclusions

In these circumstances I am satisfied that there has not been a breach of the standards of professional behaviour. This means there is no case to answer.

As a result of this complaint, the Scene Examiner concerned has been spoken to regarding the parking of her van and all Scene Examiners on the Borough have been reminded to park in a manner that causes the least inconvenience to the Public.

If you do not agree with the outcome of this investigation or its findings you can appeal to the Independent Police Complaints Commission (IPCC). If you do decide to appeal then it has to be on one of the following grounds (not all of these necessarily apply to your case):

- You were not given enough information either about what the investigation into your complaint found, or the action the police plan to take following their investigation.
- You disagree with the findings of the police investigation into your complaint.
- You disagree with the proposed action resulting from the police investigation into your complaint.
- You disagree with the decision the police have made about whether an officer you complained about has a case to answer.
- You disagree with a decision the police have made not to refer the investigation of your complaint to the CPS.

Appeals must be received by the IPCC no more than 28 days after this letter was sent to you. Therefore, I would advise you to post your appeal in good time. This will ensure it reaches the IPCC before the end of the 28<sup>th</sup> day, which is DD/MM/YYYY.

I have enclosed a copy of the IPCC leaflet, which describes exactly how to go about lodging an appeal. This leaflet explains the grounds under which you can appeal and outlines the appeal's process used by the IPCC. Alternatively, you can visit the IPCC website - [www.ipcc.gov.uk](http://www.ipcc.gov.uk) - for this information.

If you decide to appeal, then please send your appeal to:  
**IPCC, 90 High Holborn, London WC1V 6BH.**

*You might want to consider using guaranteed next-day delivery, when sending your appeal, to ensure it is received within time. **As appeals received after 28 days may not be allowed, unless there are exceptional circumstances.***